

Housing Program FAQ

Who is eligible for housing assistance?

HPP's housing assistance program is for homeless and low-income families currently residing in San Francisco. A family is defined as any natural, adoptive, or foster parent who has custody of a child 17 years of age or younger. Women who are at least five months pregnant also qualify for the program.

What kind of housing assistance does HPP provide?

HPP provides assistance with security deposits and can occasionally assist with first month's rent. HPP also has a unique "barriers to housing" program to assist qualifying families with paying back rent or utility bills if these debts are acting as a barrier to stable housing.

How do I get started?

If you are a new HPP client, you will need to come in to the office for a 30-minute intake interview. Our intake hours are:

Monday: 9am-11am; 1pm-3pm

Tuesday: 1pm-3pm

Wednesday: 9am-11am; 1pm-3pm

Thursday: 9am-11am

You should bring your ID, Social Security cards for all members of the household, birth certificates for all minors in the household, proof of pregnancy, and proof of income. If you have already found a prospective apartment, you should also bring the lease, or an offer letter of intent to rent.

Once you complete the intake, you will be assigned to a case manager, who will work with you on your housing application and guide you through the process.

How long does the process usually take?

It depends on how quickly HPP staff can obtain all the necessary documents from you and your prospective landlord and reviewed by the housing manager. The process can take anywhere from a few days to a month.

Any other questions can be directed to the Housing Program Manager, Dan Bowersox, at 415.546.6756 x330